OpenFit Air 2

User Guide

SHOKZ T520

Shokz App





Download the Shokz App

The Shokz App supports features like EQ mode switching, MultiPoint Pairing, customizable button controls, firmware upgrades, Find My Earbuds, prompt tone volume adjustment, and more!

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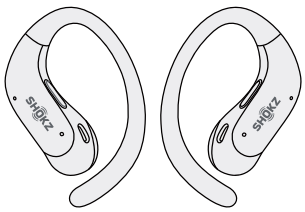
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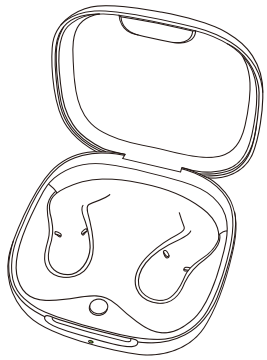
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WHAT'S IN THE BOX

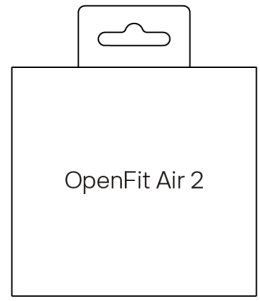
What's in the Box



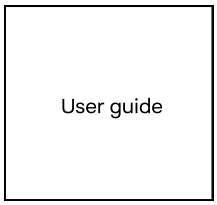
OpenFit Air 2 open-ear Bluetooth earbuds *2



OpenFit Air 2 charging case *1



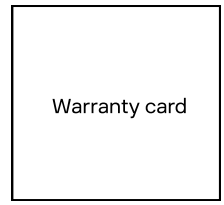
OpenFit Air 2 packaging box *1



User guide *1



Legal information *1

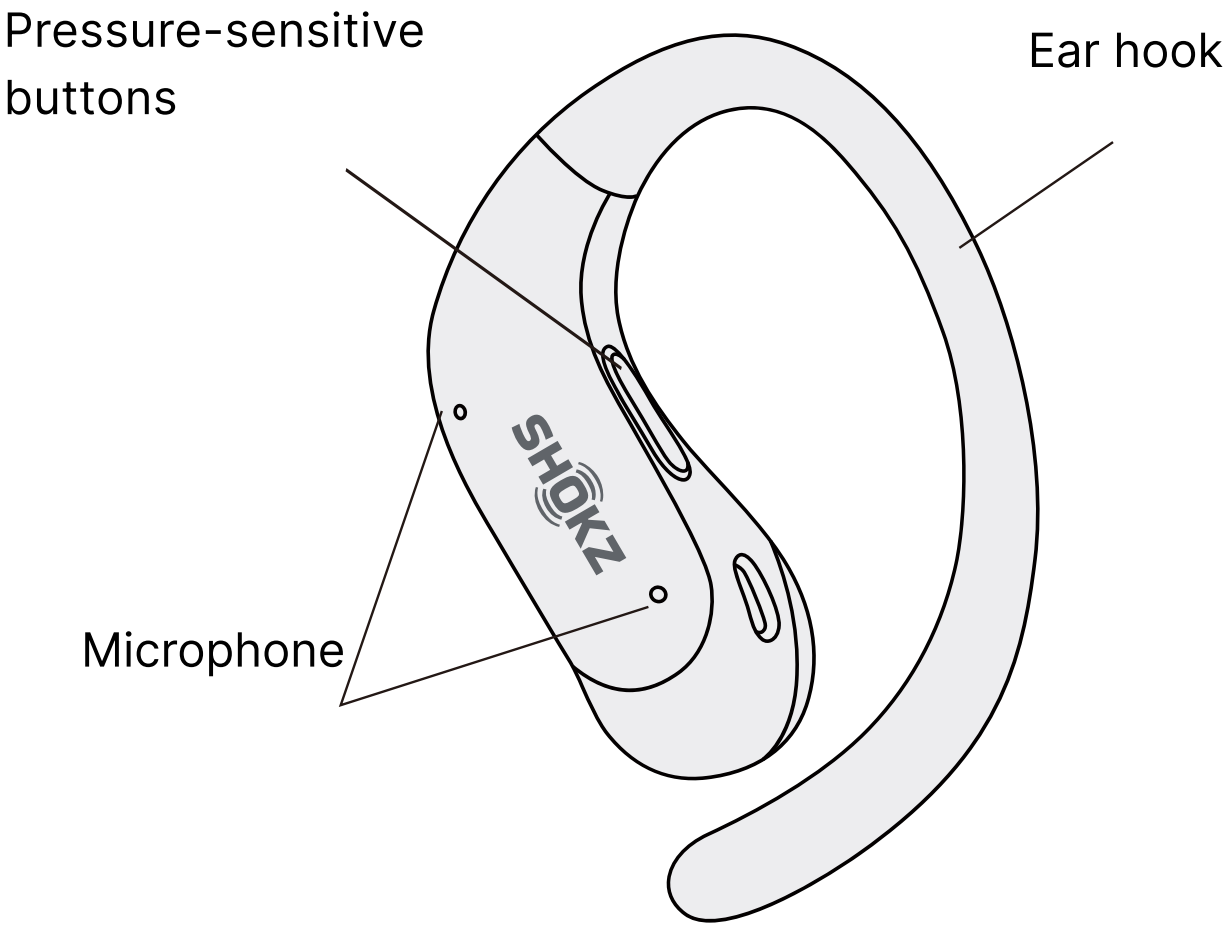


Warranty card*1

If any of the above accessories are missing or the product is damaged, please do not use it and contact your dealer or customer service team.
(Refer to page 40: After-sales service – contact us)

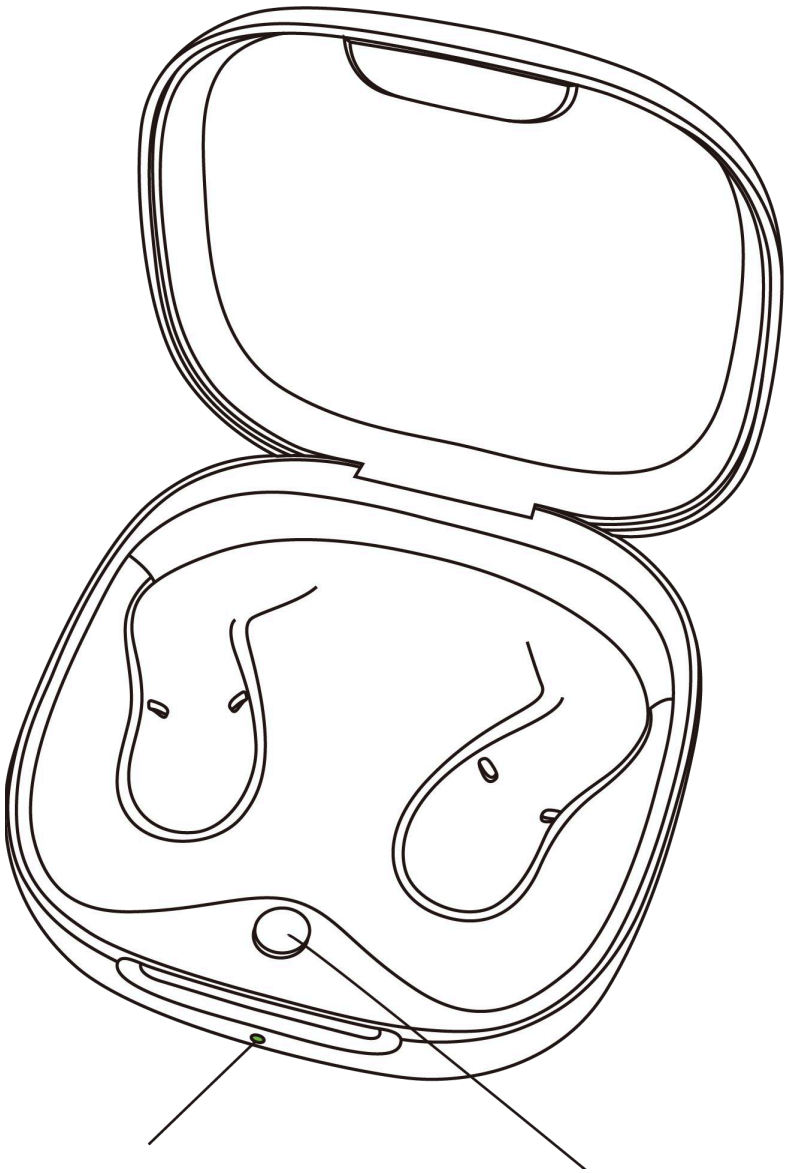
WEARING AND USAGE

Earbud Illustration



*The microphone is for voice calls only.

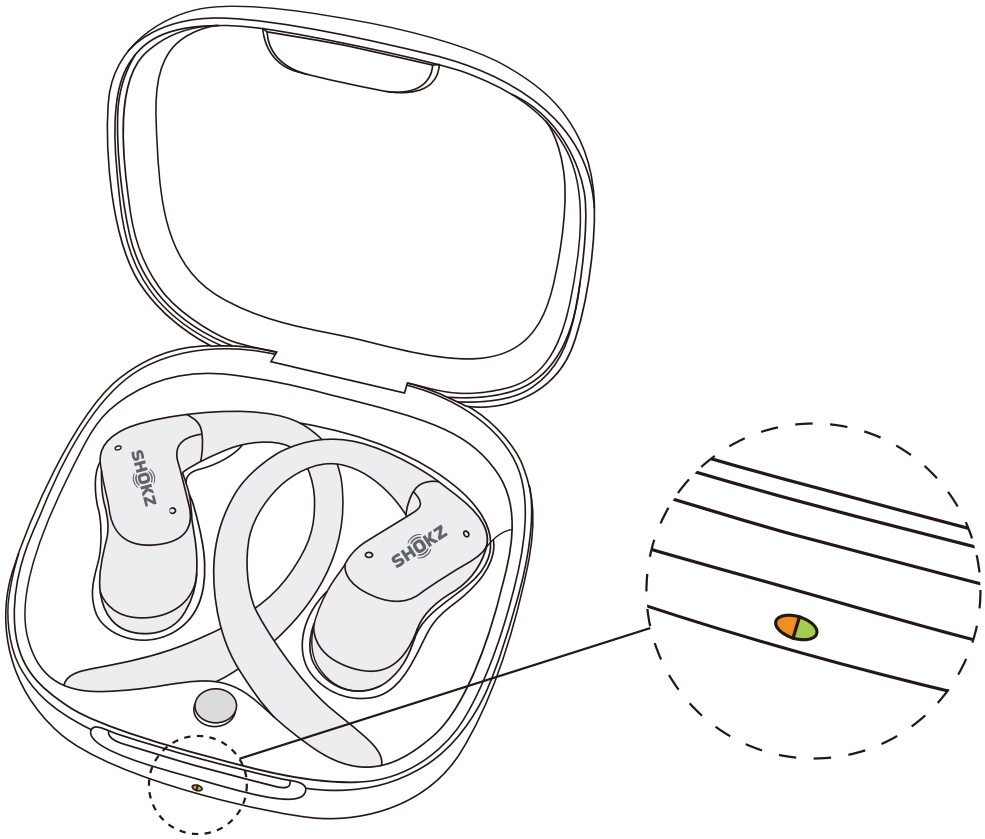
Charging Case Illustration



Charging case indicator light

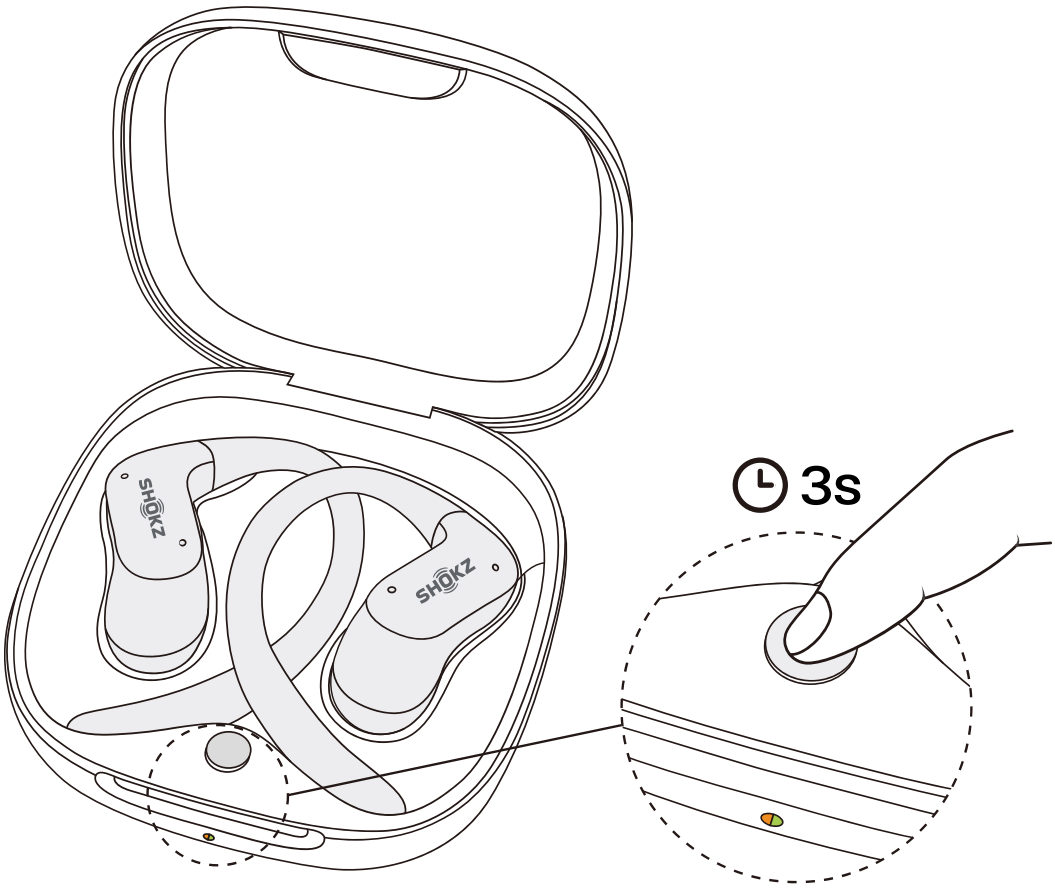
Charging case button

Pairing and Connection



First-time use:

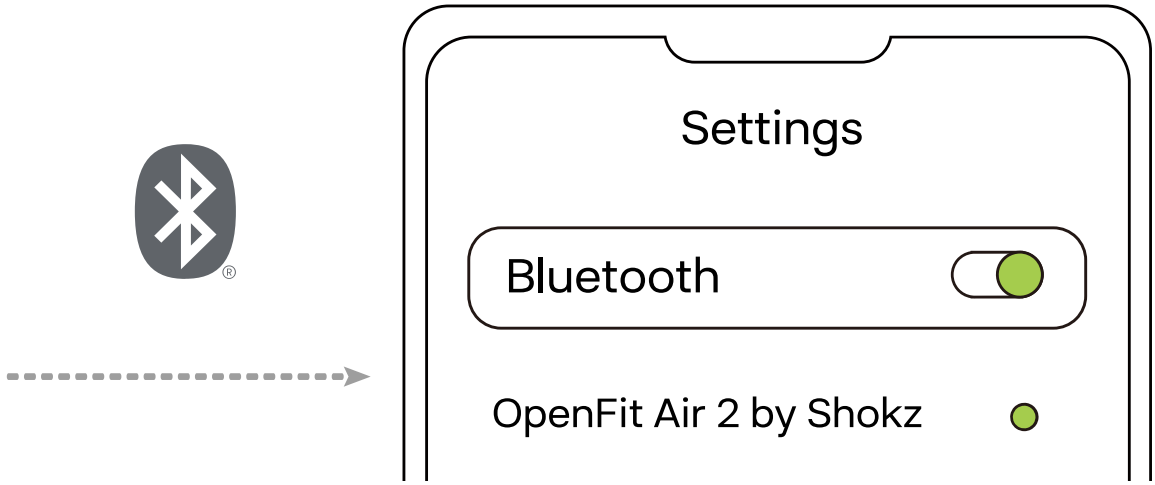
1. When you open the charging case, the earbuds will automatically enter Bluetooth pairing mode. The indicator light on the charging case will flash orange and green alternately.
2. Open the Bluetooth settings on your device and select “OpenFit Air 2 by Shokz” to connect.



To re-pair the earbuds:

1. Place both earbuds in the charging case.
2. Press and hold the button inside the case for 3 seconds. The indicator light will flash orange and green alternately to confirm the earbuds are in pairing mode.

3. Turn on Bluetooth on your device and select "OpenFit Air 2 by Shokz." Your device will confirm the connection when pairing is complete.



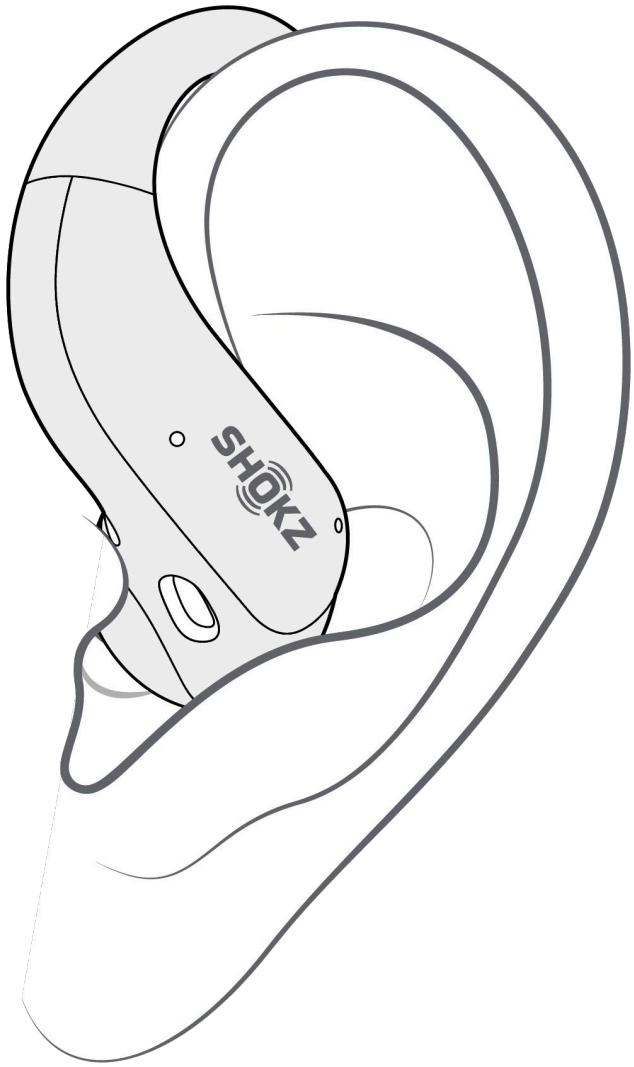
*Once paired, the earbuds will automatically power off and disconnect from Bluetooth when placed in the charging case with the lid closed. They'll power back on and reconnect to the last paired device when you open the lid.
*If the earbuds disconnect after moving out of Bluetooth range, they'll automatically reconnect within 3 minutes of being back in range. If more than 3 minutes have passed, use any tactile button gesture to reconnect.

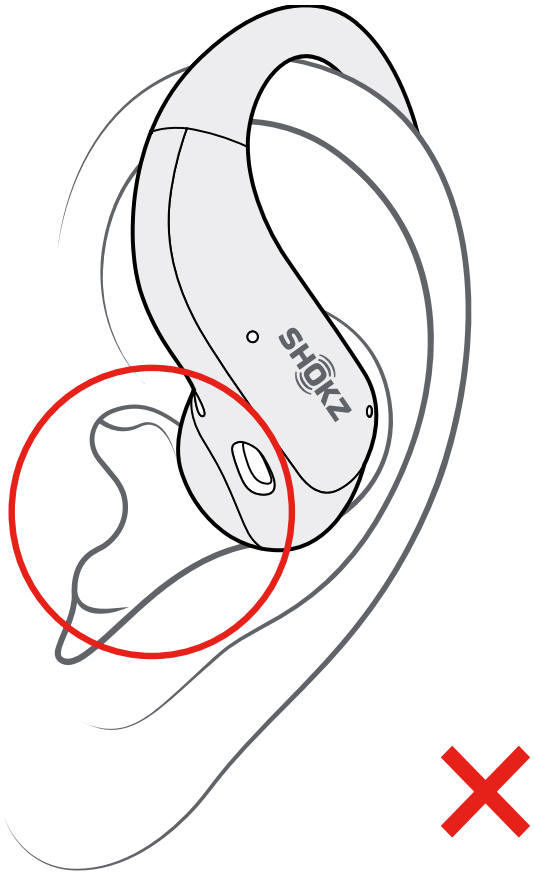
Wearing the Earbuds



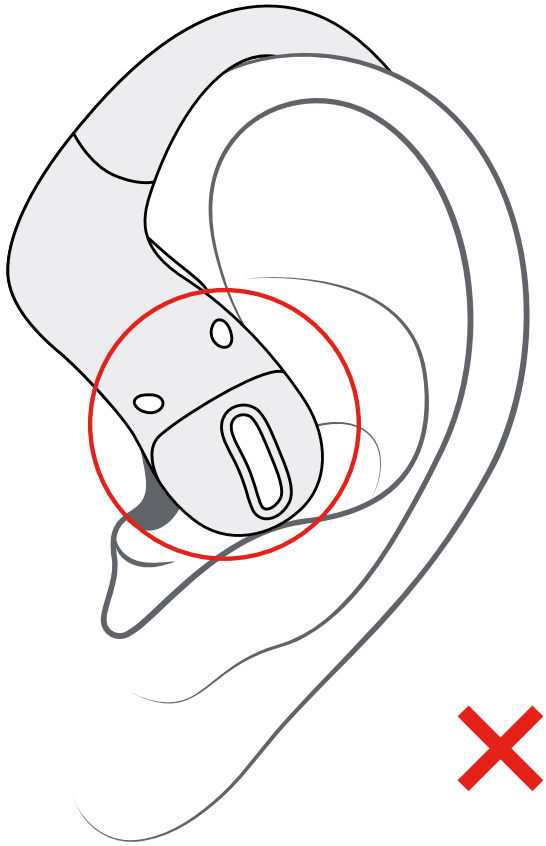
1. Remove the earbuds from the charging case.
2. Position the speaker above your ears.

3. Gently rotate the earbuds backwards, allowing the hook to curl around your ears.

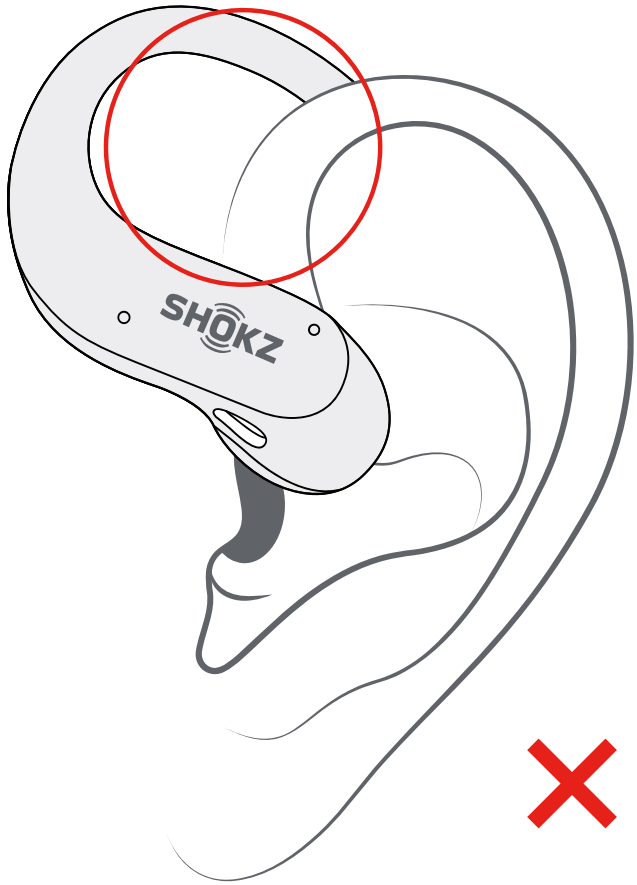




The speaker is not aligned with the ear canal.



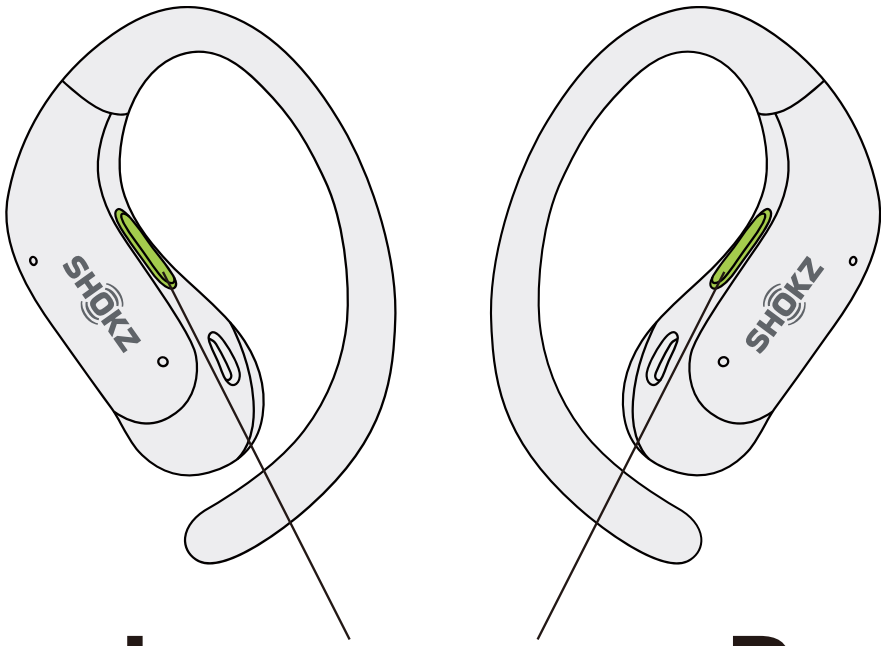
The earbuds are being worn incorrectly, with the speakers facing outward.



There is a large amount of empty space in front of the ear hook.

TACTILE BUTTON INSTRUCTIONS

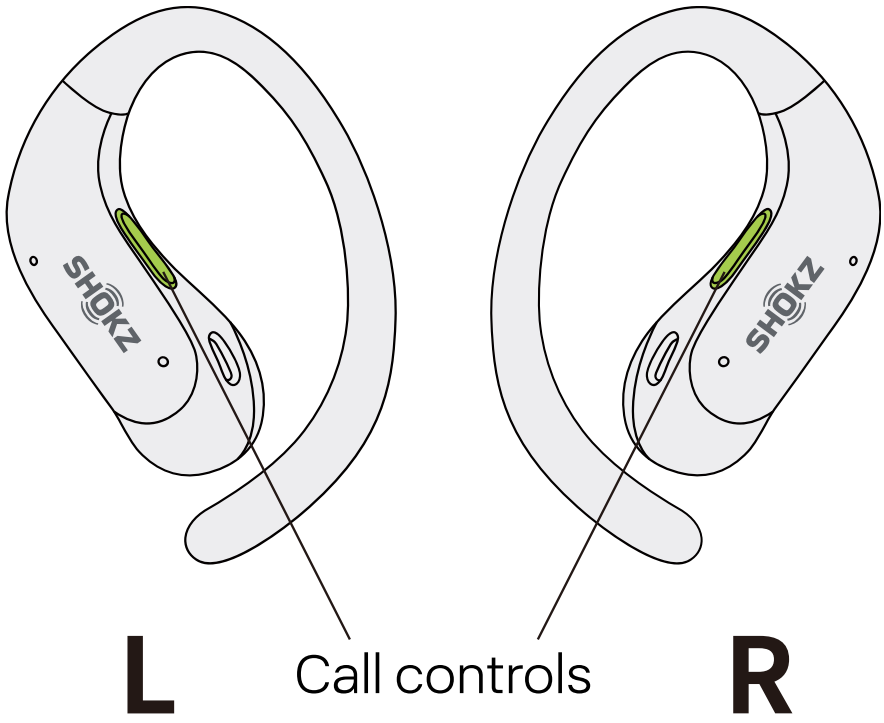
Audio Controls



L or R	▷	Play/Pause audio ● While audio is playing, press either button x1
	▷|	Next track ● ● While audio is playing, press either button x2
	|◁	Previous track ● ● ● While audio is playing, press either button x3

*Functions may vary depending on the software or device used.

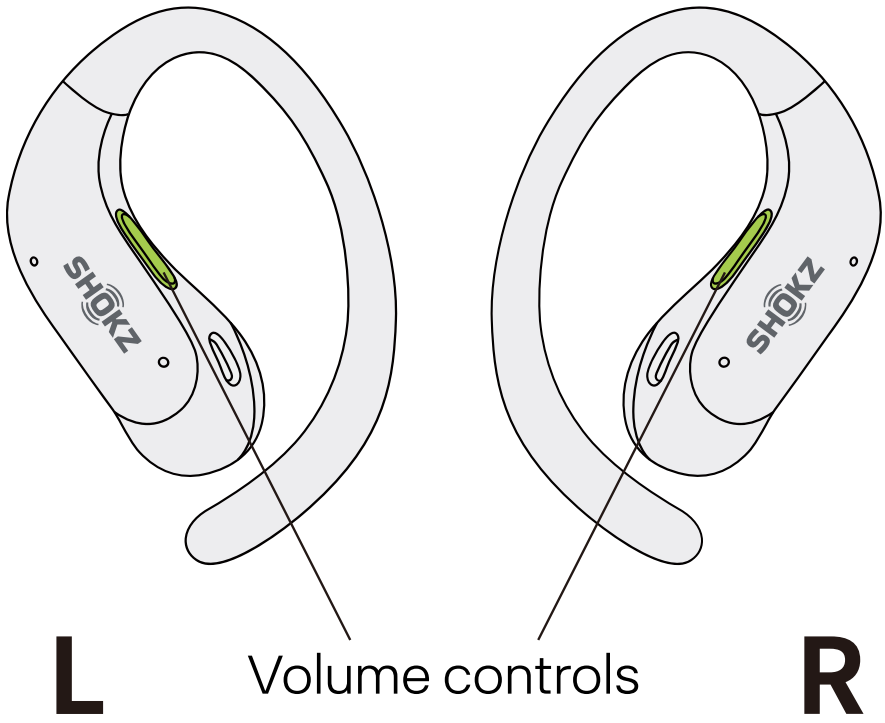
Call Controls



L or R		**Answer a call** ● During an incoming call, press either button x1
		End a call ● ● During a call, press either button x1
		Reject a call ● ● During an incoming call, press either button x2

*Functions may vary depending on the software or device used.

Volume Controls

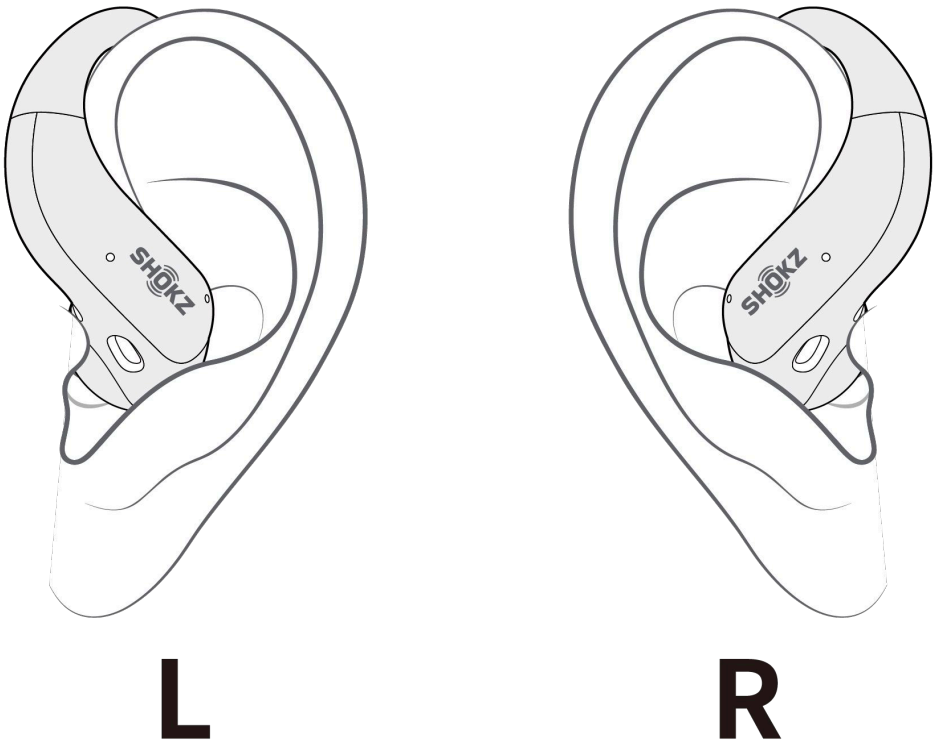


L		**Volume down by one level** During audio playback or a call, press and hold the left button.	
R		**Volume up by one level** During audio playback or a call, press and hold the right button.	

 # Continuous volume adjustment

During audio playback or a call, press and hold the corresponding button to continuously raise or lower the volume.

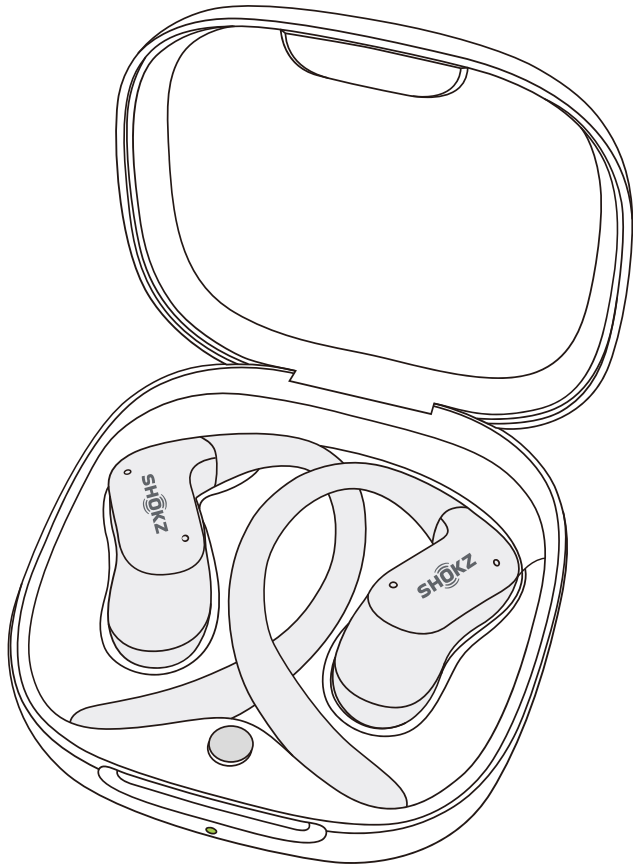
Single Earbud Controls



Both earbuds can be used independently for mono audio playback or calls. When using just one, the button functions remain the same.

CHARGING

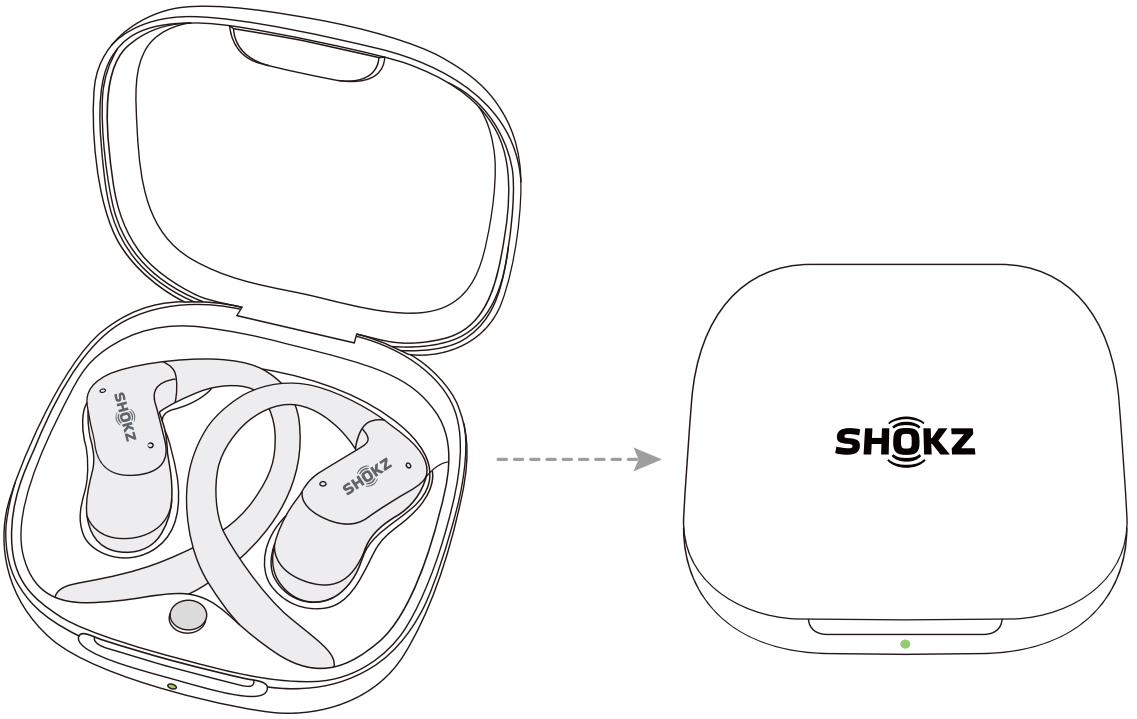
Power On/Off, and Standby Mode



1. Power On

When the earbuds are inside the charging case, opening the case will automatically power them on, and the case indicator light will turn on.

Note: After removing the earbuds from the case, closing the charging case helps preserve battery life and prevents debris from entering the case.



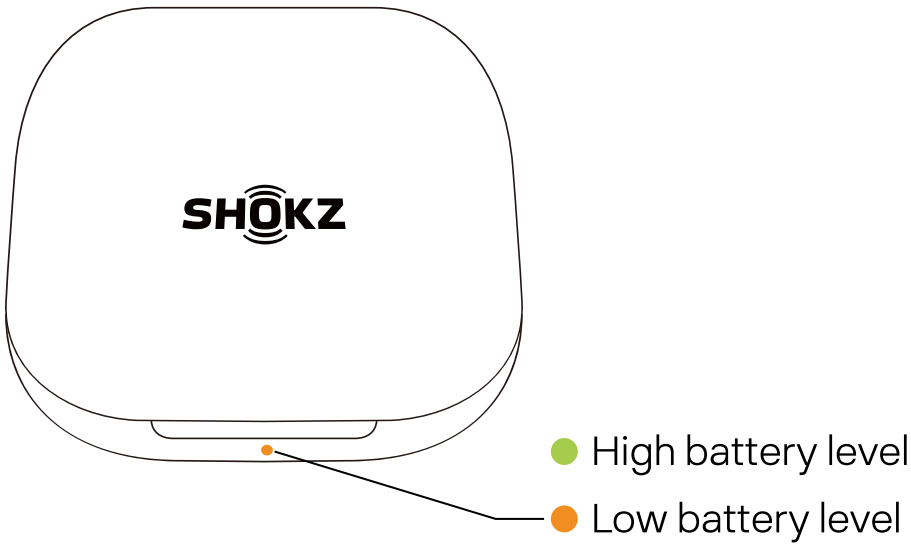
2. Power Off

Place both earbuds back into the charging case and close the lid. The earbuds will automatically power off.

3. Standby Mode

If the earbuds are outside the charging case and remain unconnected to a device for 3 minutes, they will switch to standby mode to conserve battery power.

Charging the Earbuds



Place the earbuds in the charging case. When properly positioned, the indicator light on the charging case will turn on. Close the lid to begin automatic charging.

*Note:
The charging case indicator light displays the battery level of the earbuds inside the case:
- green indicates a high battery level
- orange indicates a low battery level.
When both earbuds are in the case, the indicator reflects the battery status of the earbud with the lower charge.
It takes approximately 60 minutes to fully charge the earbuds inside the charging case.
Before charging, make sure the charging case has sufficient battery.

Charging the Charging Case

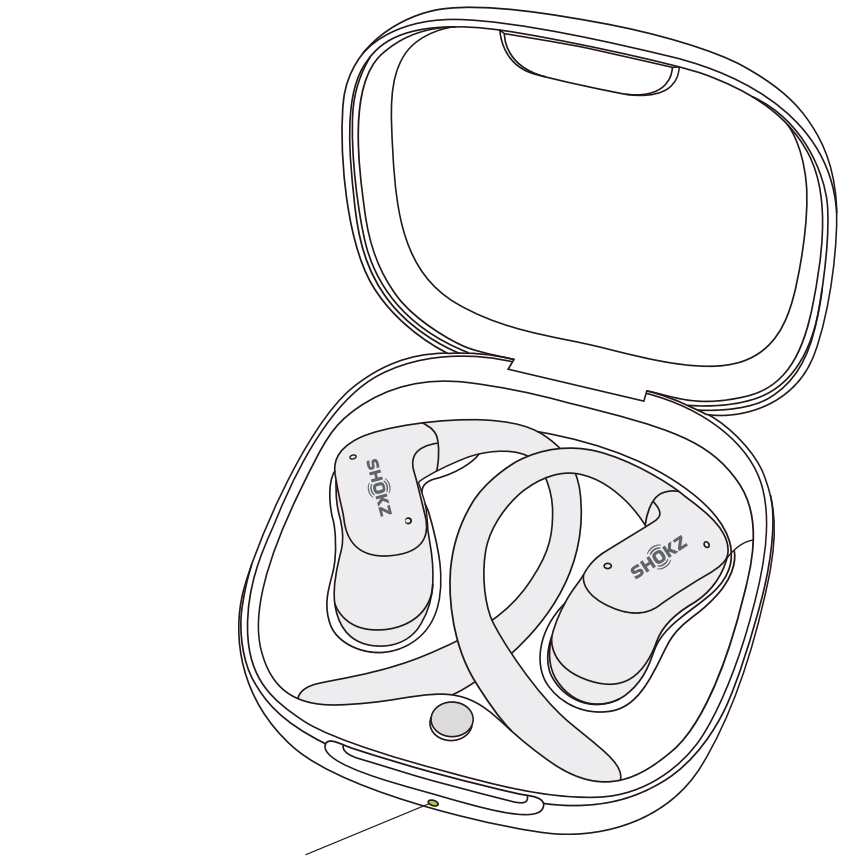


Connect the USB-C charging cable to the charging case and a certified wall charger. During charging, the orange light on the outside of the case will remain on, indicating that the case is charging. When the light turns solid green, the charging case is fully charged.

*Note:
It takes approximately 100 minutes to fully charge the charging case using a USB-C charging cable.
The charging case operates with a standard USB voltage of 5V ± 5%. It is not recommended to use a higher-voltage power source to charge the earbuds.
Before charging, make sure the charging port is dry and free from sweat or other liquids. If there is any liquid in the charging port, wipe it clean with a soft, dry cloth.
The above charging time data comes from Shokz professional laboratory testing. Actual charging time may vary depending on environmental conditions, product functions, and usage habits.
This product does not support wireless charging. Do not place the product on a wireless charger for charging.

CHARGING CASE INDICATOR

Charging Case Indicator



1. Battery status of earbuds in the charging case

With the earbuds in the case, the indicator light shows the earbuds' battery status:

Battery above 80%	Open the case — the green light stays on for 5 seconds, then turns off.
Battery below 80%	Open the case — the orange light stays on for 5 seconds, then turns off.

*Note: If both earbuds are in the case, the indicator light will display the battery level of the earbud with the lower charge.



2. Both earbuds outside the charging case, not connected to an external power source

With both earbuds out of the case and no power connected, the indicator light shows the case's battery status:

Battery above 40%	When you open or close the case,the green light stays on for 5 seconds, then turns off.
Battery below 40%	When you open or close the case, the orange light stays on for 5 seconds, then turns off

3. Connected to external power source

Charging	The orange light remains on.
Charging complete	The green light remains on.

4. Other

Pairing	The orange and green lights flash alternately.
Reset to factory settings	The orange light flashes for 5 seconds before turning off.

Other Shokz App Functions

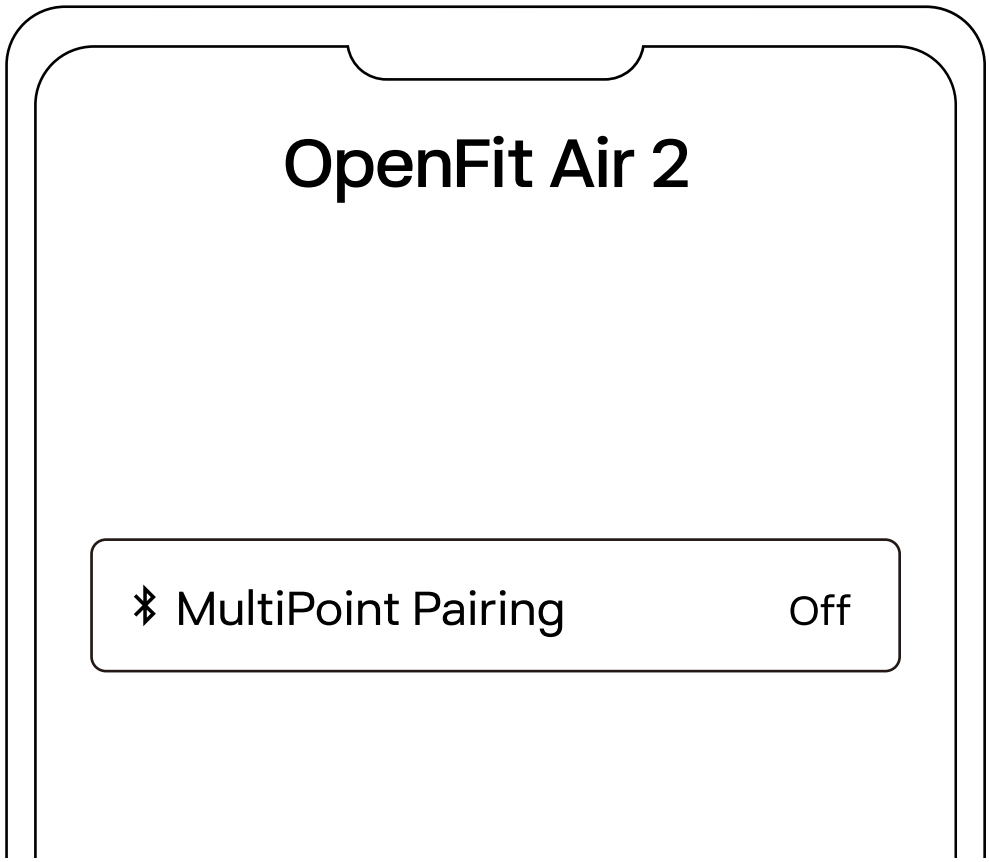
EQ Adjustments

1. Customize your sound through the Shokz App.
2. The Shokz App includes 4 preset sound modes: Standard, Vocal, Bass, and Private. You can preview each mode in the app.
3. Ensure your earbuds are connected to your phone, then open the Shokz App.
4. In the sound profile options, tap a preset mode to apply it, or tap “Customize” to personalize your sound.

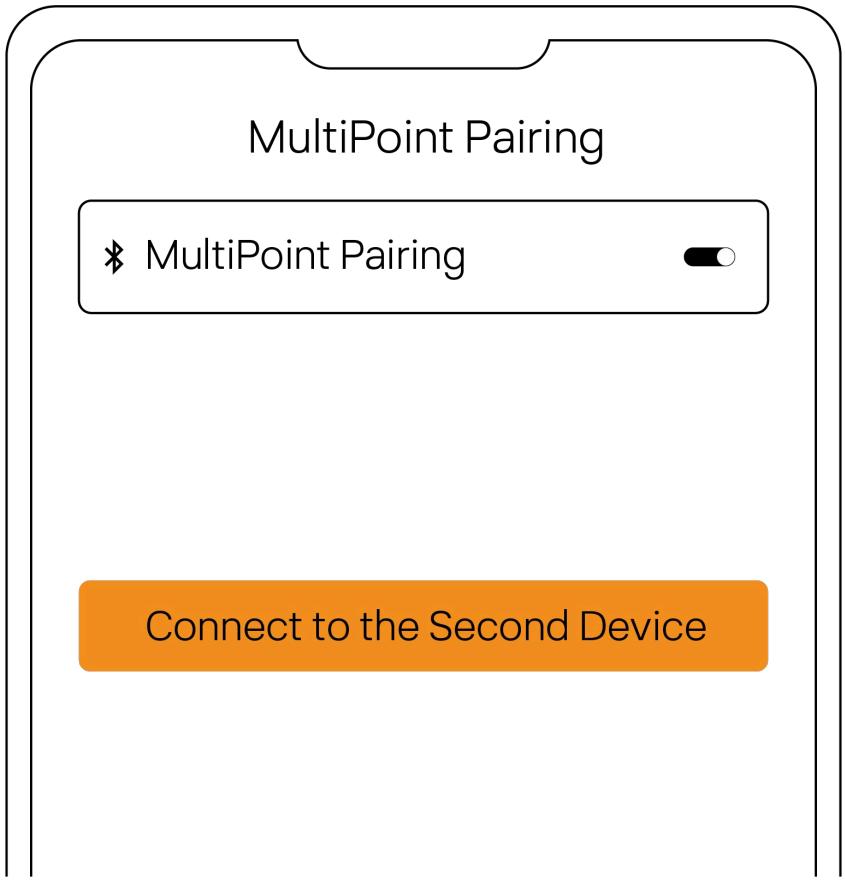
MultiPoint Pairing

*Before starting, ensure that the Shokz App is updated to the latest version in The App Store, and that the earbud firmware is upgraded to the latest version. Also ensure that Bluetooth is enabled on your devices.

1. First connect the earbuds to your phone, then select “MultiPoint Pairing” in the Shokz App.

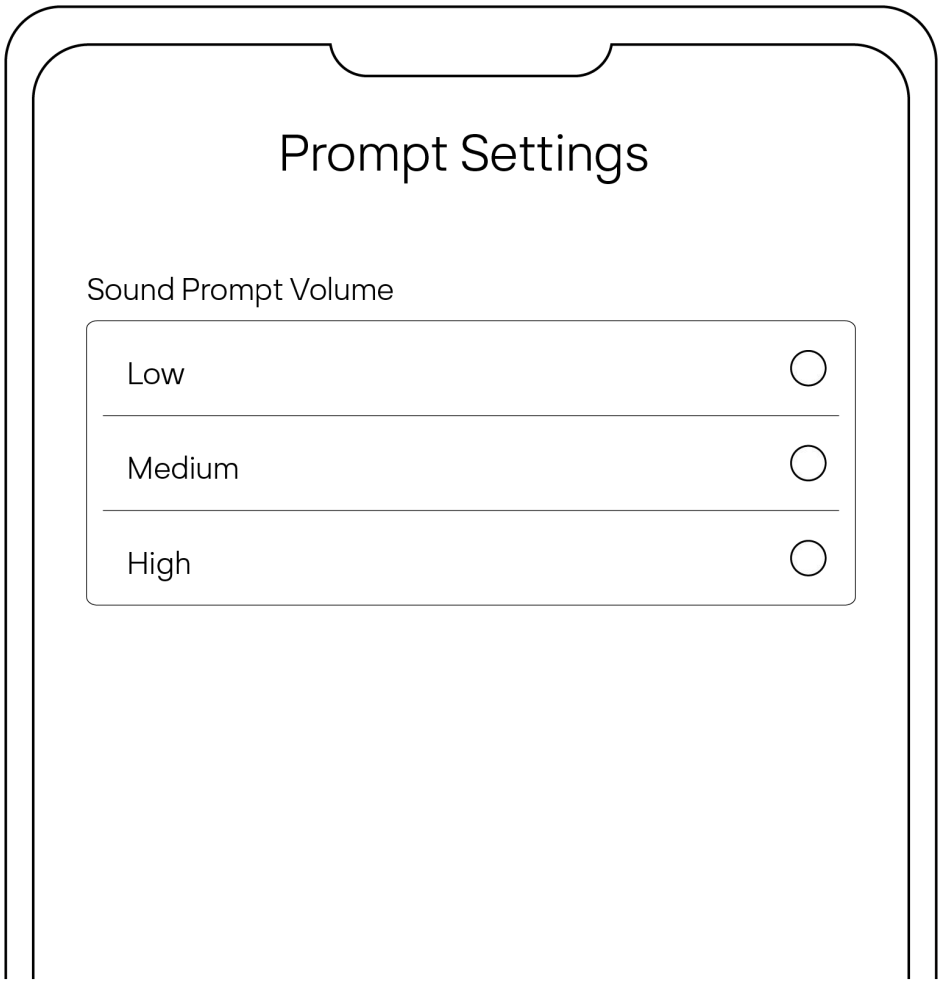


2. On the pop-up page, confirm that the MultiPoint Pairing feature is enabled.
3. Select “Connect to the Second Device” and follow the instructions to establish a connection.



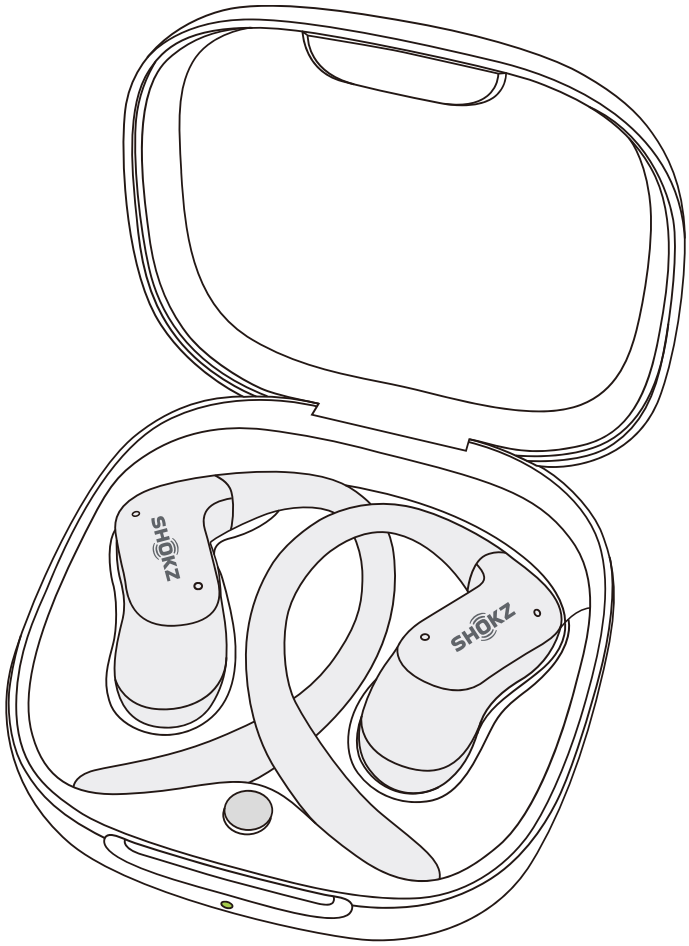
4. Once the earbuds are connected to two devices, you can manage their Bluetooth connections through the Shokz App.

Adjusting Prompt Tone Volume



1. Prompt sound volume can be adjusted in the Shokz App
2. After opening the app, tap the icon( )and select “Prompt Settings” to adjust the prompt volume to low, medium, or high.

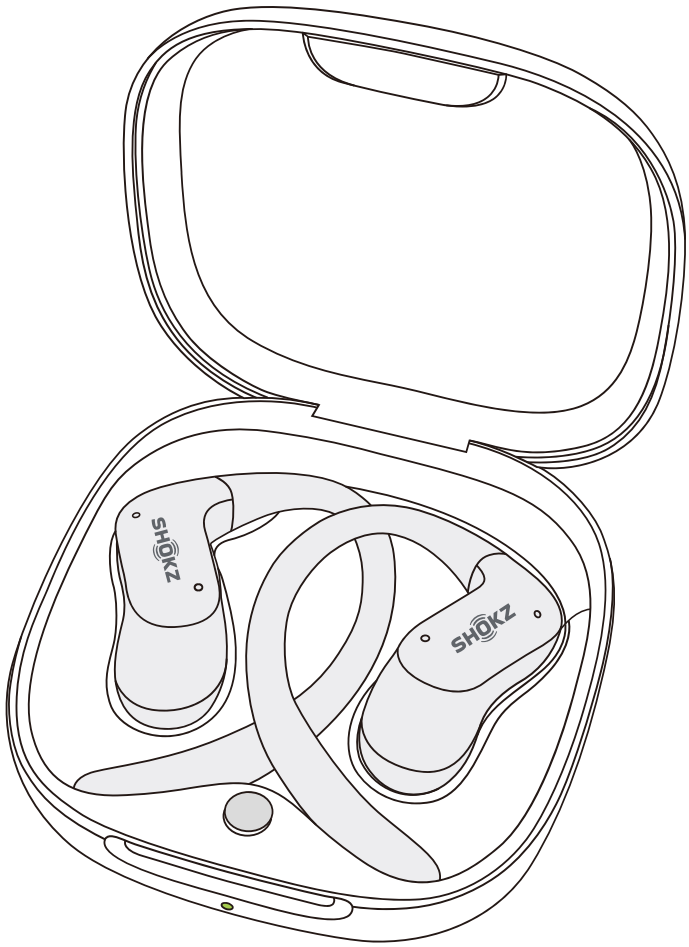
Auto Reconnect



1. When powered on, the earbuds automatically reconnect to the last paired device. A prompt sound confirms the connection.
2. If the earbuds move out of range, they'll reconnect automatically when back within range, as long as it's within 3 minutes.

* Ensure your device is powered on, within 33 ft (10 m), and has Bluetooth enabled.

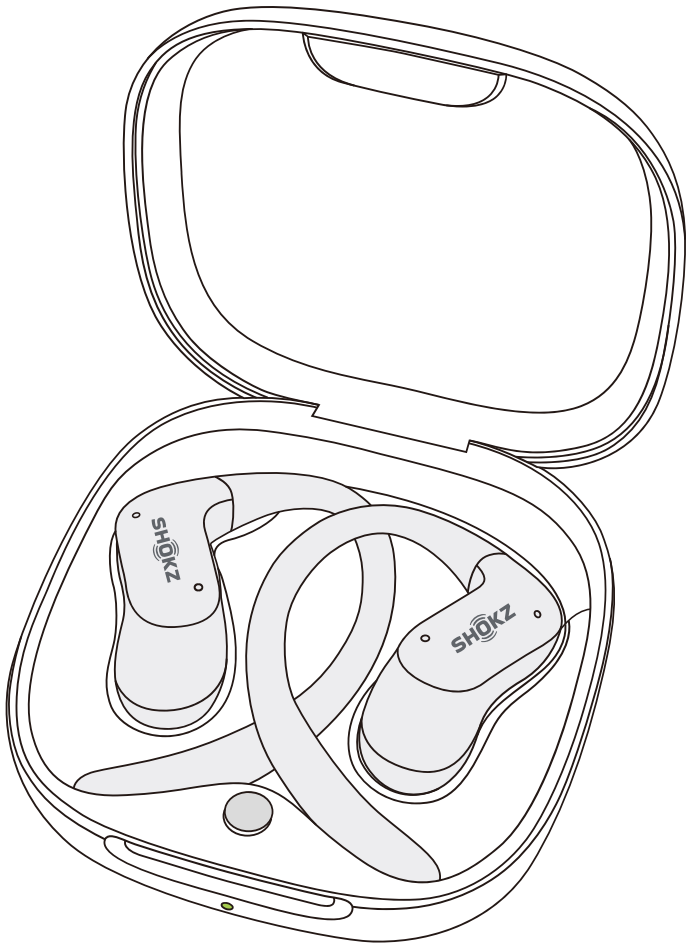
Find My Earbuds



1. Connect your earbuds to your phone, then open the Shokz App and select "Find My Earbuds."
2. Choose the earbud you want to locate.
3. Tap "Ping Left Ear" or "Ping Right Ear." The earbud will ring continuously to help you find it.

*Note: Do not use this feature while wearing the earbuds.

Resetting the Earbuds



1. A reset clears all paired devices and restores default settings.
2. Place both earbuds in the charging case and keep the lid open.
3. Press and hold the button inside the case for 15 seconds. The orange light will flash for 5 seconds, then turn off — the reset is complete. The light will then flash orange and green alternately, showing the earbuds are ready to pair.

CLEANING AND MAINTENANCE

Cleaning

1. Cleaning the earbuds

Use a soft, clean, dry cloth to wipe the earbuds. When cleaning the earbud mesh, use a clean, dry cotton swab to gently remove any dirt and earwax from the mesh, then wipe it clean with a soft cloth.

*Note:

· Stop using the earbuds and disconnect them from all devices before cleaning and maintenance.

· This product is not waterproof; do not rinse the earbuds directly with water or use ultrasonic cleaning.

· Do not allow liquid to enter any openings of the earbuds.

· To avoid damaging, warping, or discoloring the earbuds, do not use abrasive cleaners, sprays, high-concentration cleaners, chemical cleaning liquids, alcohol, or acetone-based solvents. Do not use any sharp or abrasive objects to clean the earbuds.

2. Cleaning the charging case

Use a soft, clean, dry cloth to wipe the charging case. Use a clean, dry soft-bristle brush to remove any debris from the charging port. Use a clean, dry cotton swab to gently wipe the charging contacts inside the charging case.

*Note:

· Disconnect the charging case from the charging cable before cleaning and maintenance

· Do not use abrasive objects to clean the charging case.

IP Rating

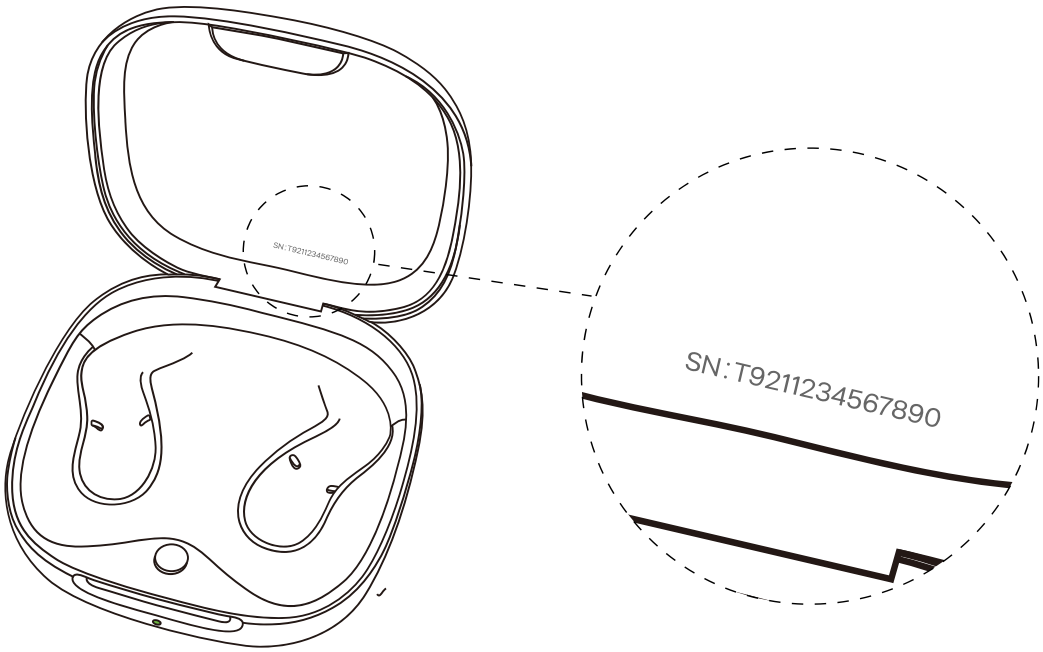
Tested under controlled laboratory conditions, this product is splash resistant. Under the IEC 60529 standard, the earbuds achieve an IP55 rating, and the charging case achieves an IP54 rating.



*Note:
· The IP55 dust and water resistance is only applicable to the earbuds, while the charging case is rated IP54 for dust and splash resistance.
· The splash-resistant feature is not permanent and may degrade over time due to daily wear and tear.
· Do not immerse the product in water, expose it to prolonged moisture, or wear it during water activities such as swimming, waterskiing, or surfing.
· If this product or its accessories come into contact with water, wipe them off as soon as possible and place them in a cool, well-ventilated area to dry. Do not use or charge the product before it is completely dry.

AFTER-SALES SERVICE

Serial Number Location



The product serial number is indicated on the barcode of the packaging box and on the warranty card.
It is also printed on the bottom of the charging case.

Warranty

Your earbuds are covered by a warranty.

Visit our website at https://shokz.com/pages/warranty-return for details of the limited warranty.


SHOKZ